



Child Minding Cancellation Policy

Effective September 19, 2018

To cancel your booking, we require four (4) hours cancellation notice ***prior to your scheduled time*** to receive a credit on your account or punches returned to your pass.

Cancellations made within less than four (4) hours of your scheduled booking are eligible to be re-scheduled **one time only**.

Any cancellations within 30 minutes of the scheduled booking are not eligible for refund or re-scheduling.

Any questions or concerns please contact Carol Simpson, Guest Services Officer at 403.885.0122 or csimpson@blackfalds.com.