



BLACKFALDS
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Blackfalds Connect Mobile Guide

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Users can report issues to the Town using the *Blackfalds Connect* app on their smartphone. You can download the app for your specific platform by following the corresponding link below:



Using the app:

1. To submit or receive notifications on issues through the app (Apple or Android), you will be required to create a SeeClickFix profile. You will be asked to enter your name and email address.
2. When submitting an issue, you will be presented with the option to remain anonymous or to submit with your logged in profile. If you submit anonymously, you will still receive updates on the status of your report, but your personal information will be blurred on public lists so it is not readable.
3. If you wish to remain completely anonymous and do not wish to fill out a personal profile, you will need to access the application from the Town website.
4. Follow the prompts provided in the app to complete your issue report including title (required), description (optional) and image attachments (optional).