



Blackfalds Connect Reporting Guidelines

Last Updated July 20, 2017

Our goal is to provide residents and visitors with the opportunity to actively engage with the Town of Blackfalds through directly reporting issues using Blackfalds Connect. Before reporting an issue, please become acquainted with our guidelines for commenting and reporting.

Please use the online reporting service to report:

- Location-based issues on public property such as potholes and park/trail issues.
- Non-emergency, non-crime, non-bylaw issues. (For emergencies, call 911. For non-emergency crime or a bylaw issue, contact the Town of Blackfalds Community Peace Officers at 403.885.0020).

We discourage and immediately close or delete reports that:

- Deal with crime or bylaw issues
- Report on Private property
- Are not Blackfalds-based
- Are offensive, profane, abusive or sexually explicit
- Invade personal privacy (including private addresses or names)
- Promote, foster or perpetuate discrimination
- Advertise or market commercial activity or link to non-related sites
- Suggest or encourage illegal activity
- Could compromise public safety, security, or Town operations
- Insult, attack or target specific individuals (The Town of Blackfalds reserves the right to notify the RCMP of any cyber bullying activity)